

# **DISCLAIMER**



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01

OVERVIEW OF NBF



# **OVERVIEW OF NATIONAL BANK OF FUJAIRAH**



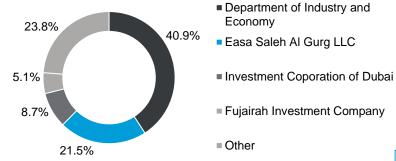
National Bank of Fujairah PJSC Overview				
	National Bank of Fujairah PJSC ("NE established in Fujairah, UAE in 1982 the Ruler of Fujairah, H.H. Sheikh Ha Sharqi.	by a decree issued by		
Establishment	NBF shares were listed on Abu Dhabi 23 October 2005.	Securities Exchange on		
	The Bank has 716 full-time employ nationalities, 43% of whom were fem. 2021.			
Operations	NBF serves approximately 7K corpora individuals via 15 branches and 51 UAE.			
Business Segments	The Bank operates via four main segments, namely (i) Corporate and Institutional Banking (41%)*, (ii) Business Banking (35%)* (iii) Treasury, Investments, Asset and Liability Management ("ALM") (11%)* and (iv) Retail Banking (13%)*.			
Business Strategy	The Bank's strategy focuses on crea relationships built upon trust while clients are able to optimise commercia to achieve sustainable growth.	focusing on ensuring		

Credit Ratings					
Rating Agency	Date	Long Term Rating	Outlook		
Moody's	28 October 2021	Baa1	Stable		
S&P Global	20 January 2022	BBB	Stable		
C CAPITAL intelligence	29 August 2020	A-	Stable		

Financial Highlights							
AED Mn	FY2018	FY2019	FY2020	FY2021			
Total Assets	39,783	42,805	39,872	42,946			
Loans & Advances	26,202	27,095	24,844	25,615			
Customer Deposits	30,472	31,950	29,766	32,199			
Total Equity	5,122	6,351	5,672	5,676			
NPL Ratio	5.1%	5.4%	10.1%	9.8%			
Provisions Coverage Ratio	102.0%	107.3%	91.8%	87.0%			
Loan to Deposit Ratio	86.0%	84.8%	83.5%	79.6%			
Net Interest Margin	2.8%	2.7%	2.3%	2.4%			
Operating Income	1,574	1,708	1,386	1,442			
Net Profit	615	552	-475	115			
Tier 1 Ratio	14.1%	16.6%	18.1%	18.0%			
Capital Adequacy	15.2%	17.8%	19.2%	19.1%			

### **Ownership Structure**

- NBF enjoys a close relationship with its major shareholders. The Governments of Fujairah holds 46.8% of NBF's share capital, jointly through the Department of Industry and Economy, Fujairah Natural Recourses Corporation and Fujairah Investment Established Limited.
- The Government of Dubai controls another 8.7% of NBF's issued shared capital through Investment Corporation of Dubai.



# **EXTERNAL AWARDS AND RECOGNITIONS**



- "Best SME Bank" at the MEA Finance Awards 2020 and 2021.
- "Best Trade Finance Provider" at the MEA Finance Awards 2021.
- "Most Innovative Emerging Technology Implementation" at the MEA Finance's Banking Technology Awards 2021.
- NBF was ranked second position in the "Top CEO Award" 2019 by Media Quest, in collaboration with INSEAD Business School, in the category for Top 10 Banking Companies in the GCC and the "Best CEO Award" 2019 in the banking sector in the UAE.
- For the fourth year in a row, NBF was awarded "The Dubai Chamber CSR Label 2020", in recognition of our CSR strategy. This award acknowledges our efforts in taking practical measures to ensure that CSR is an integral part of our operations.
- "Best Corporate Bank UAE" and "Best Commercial Bank UAE" The Banker Middle East UAE Industry Awards (2019, 2018, 2017, 2016 and 2015).
- "Best Customer Service Corporate and Investment Banking", "Best SME Trade Finance Offering" and "Best Treasury Management" Banker Middle East UAE Product Awards (2019, 2018 and 2017).
- "Best Islamic Window in the UAE" Islamic Business and Finance Awards (2019, 2018 and 2017).
- NBF also won the "International Employee Engagement Award" at the International Business Excellence Awards 2019, and the 'Overall Experience Award', 'Employee Engagement and Happiness Award', and 'Employee Insight and HR Metrics Award' at the Gulf Employee Experience Awards. In 2019 staff satisfaction survey, NBF's overall employee engagement increased by 2 percent from 75 percent to 77 percent, placing NBF in the top quartile of all organisations globally.

# **ISO CERTIFICATIONS RECEIVED IN 2021**



**ISO 45001: 2018** Certification Occupational Health and Safety Management System



**ISO 9001:2015** Quality Management System (QMS) Certification



ISO 27001:2013 ISMS Certification



# **COVID 19 – ECONOMIC IMPACT**



- The coronavirus outbreak is an unprecedented event in the 21<sup>st</sup> century and is clearly beyond the realm of any normal or stressed business cycle that we have seen in our working lives.
- The global pandemic has affected the UAE, however various government measures, the recovery of oil prices and normalization of non-oil activities are helping to achieve a relatively strong and early recovery in many sectors. The UAE government has worked hard to balance the easing of restrictions to help the return of economic activity with the need to keep people safe. With the UAE vaccination efforts, it can be expected that the recovery phase will continue to build momentum..
- We are already seeing economic activities gradually recovering to pre Covid-19 level on the back of various government measures. Expected interest rate hikes, improving real estate sales, continued supportive macroeconomic policies including largest federal budget approval for 2022-2026, a rebound of tourism and domestic activity related to EXPO 2020 all contribute to the forecast of positive GDP growth of 2.1% in 2021 and 4.2% in 2022 by the Central Bank of UAE.
- CBUAE is expected complete the withdrawal of its TESS support for banks and their customers in June 2022.
- We expect credit growth will also gradually recover as the economy begins to emerge from the effects of the pandemic.
- At the outset of the pandemic, NBF adapted its business continuity plans and other risk management practices to enable it to continue smooth operations throughout. NBF successfully moved multiple functions to remote working and the use of our digital technology ensured the availability and continuity of customer services. NBF will gradually return to normal work arrangements with COVID protocols in line with the government initiatives.
- NBF has been proactively managing its liquidity and capital, to ensure we have the wherewithal to withstand any further shocks and to navigate through these uncertain times with confidence.

# Economic Measures undertaken by regulators to Manage Financial Risk in GCC

Payment deferrals (Relief on installment of loans or financing)

IFRS9 Provisioning (Staging criteria relaxed)

Increase Liquidity (Zero cost financing being provided to banks)

Capital relief (Use of capital conservation buffer allowed)

Regulatory Reporting (Extension of deadlines for submission of financial statements)

# **COVID 19 – OUR RESPONSE**



# **Employees**

- Fully secure remote working arrangements.
- Precautionary measures to ensure safety at the work place, including the provision of sanitizer and PPE.
- Rapid response to positive cases of infection, including complete sterilization of the workplace.
- Dedicated internal communication team to communicate regularly to employees, customers and shareholders.
- Facilitation of virtual meetings and events.
- 98% of Employees have been vaccinated.

# **Consumers**

- Liquidity and payment relief options, including the Central Bank's TESS scheme.
- More accommodating policies established, where appropriate, to assist and provide relief to all eligible customers, for the longer term benefit of the economy.
- Encouraging use of digital channels and tap and pay solutions provided by NBF cards to promote customer health and social distancing.
- Increased cleaning of all touch surfaces, such as ATM screens, and social distancing measures in all areas.

# **Business**

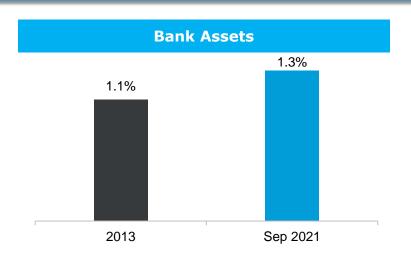
- Regular ALCO & Investment Committee meetings to review emerging market conditions and ensure robust liquidity and capital levels and proactively managing market risk.
- Assess the impact of provisioning under IFRS9 and continue monitor IFRS9 stage movement for most impacted sectors and provision implications.
- NBF launched "SME Connect" platform to provide onboarding and online banking services to SME community.
  - NBF's technology infrastructure continuously experienced some major enhancements during this period to maintain a sustainable banking system and meet the growing demands of business and security during pandemic.

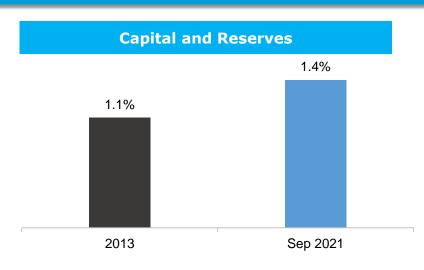
# **Communities**

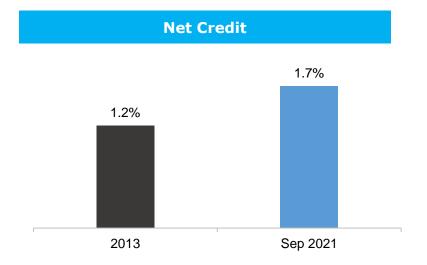
- NBF was awarded "The Dubai Chamber CSR Label 2020", in recognition of our outstanding CSR strategy.
- Support will continue to be provided to help our different communities stay healthy and resilient through this period.

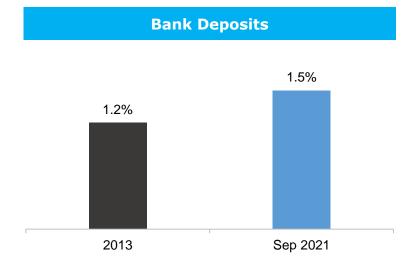
# **MARKET SHARE PROGRESSION**







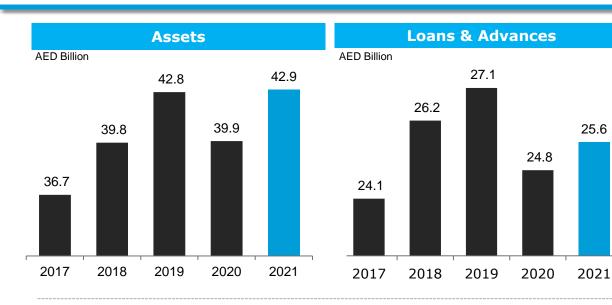


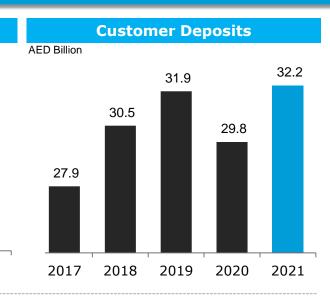


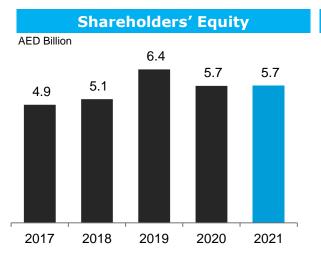
Source: Central Bank Statistical Bulletin Sep 2021 Available at: https://www.centralbank.ae/en/statistics/monthly-statistics

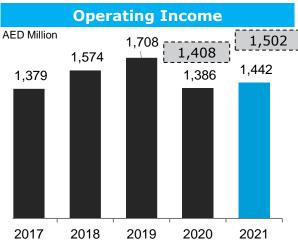
# **KEY FINANCIALS AT A GLANCE**



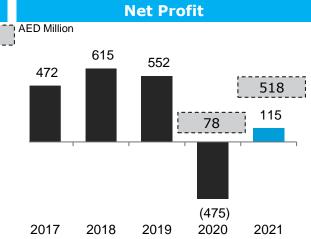






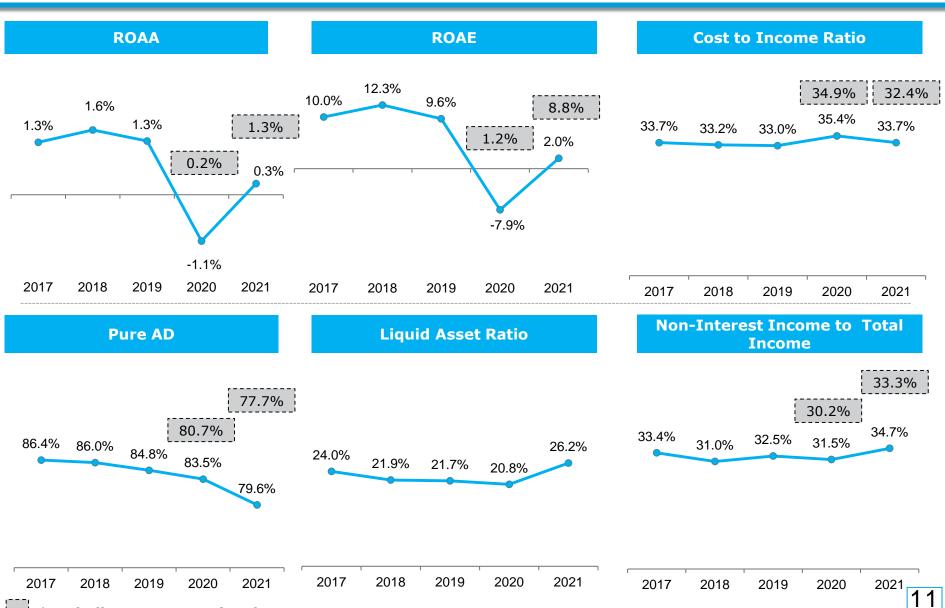


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# **KEY PERFORMANCE INDICATORS AT A GLANCE**





\*Excluding Few Exceptional Exposures

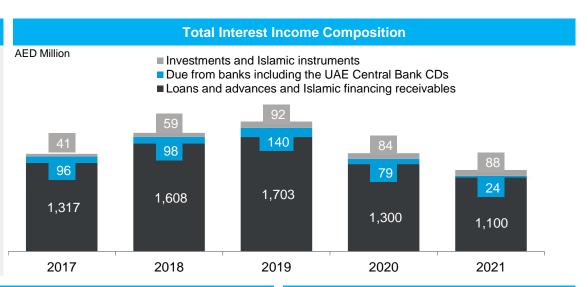
Classified as: NBF Internal Use

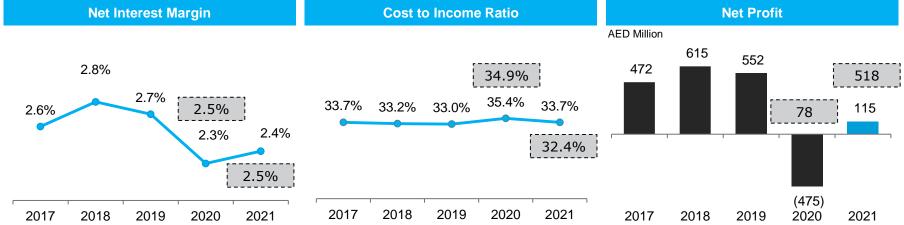
# **OPERATING PERFORMANCE**



### **Key Highlights**

- Operating profit saw an increase of 6.8% to AED 956Mn in 2021 as compared to 2020.
- The impact of COVID-19 on economic activities and reduced interest rates have impacted the banking sector performance.
- NBF cost to income ratio improved to 33.7% as compared to 2020 of 35.4%, in accordance with the industry average.
- Net interest margin improved to 2.4% in 2021 demonstrating NBF's effective ALM strategies despite significant drop in market interest rates.
- Banks including NBF have secured additional impairment provisions in 2021 in view of potential impact on asset quality stemming from COVID-19.





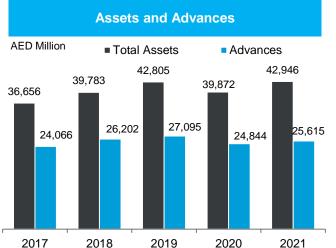


# **ASSETS COMPOSITION**



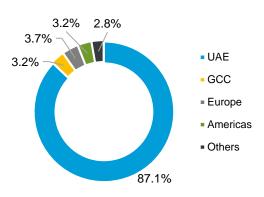
### **Key Highlights**

- Total assets increased by 7.7% from year end 2020 reflecting the bank's deliberate strategy to optimize asset and liquidity management.
- The majority of the Bank's assets are loans and advances and Islamic financing receivables (60%), followed by cash and balances with the UAE Central Bank at second place (19%) and investments and Islamic instruments at (10%).
- The Bank enhanced its focus on a well diversified quality investment portfolio.
- NBF maintains a portfolio of short-term HQLA issued by the UAE Central Bank along with cash reserves and other investment grade marketable securities.



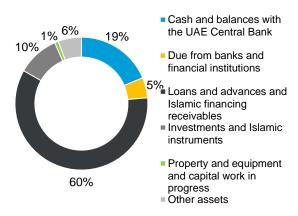
# Breakdown of Assets by Geographical Distribution

31 December 2021



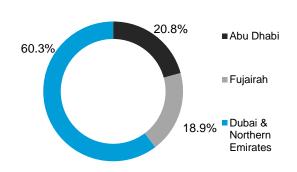
### **Breakdown of Assets by Type**

31 December 2021

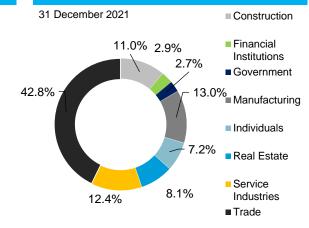


### **Breakdown of Advances by Emirates**

31 December 2021

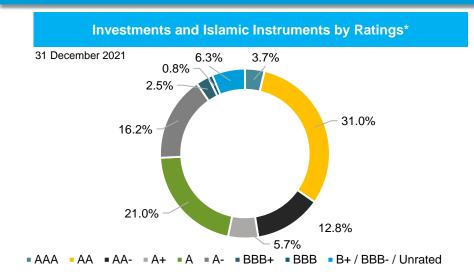


### **Breakdown of Advances by Sector**

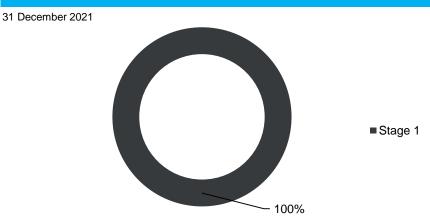


# **INVESTMENT AND ISLAMIC INSTRUMENTS**



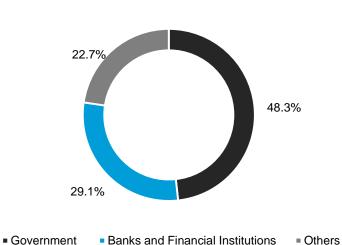


## Breakdown of Investments and Islamic Instruments by Stage

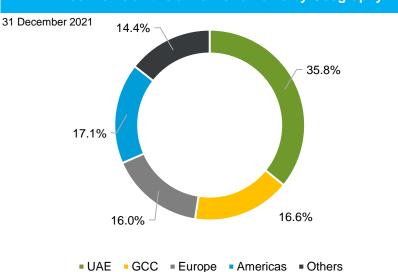


### **Investments and Islamic Instruments by Type**





### **Investments and Islamic Instruments by Geography**



# **ASSET QUALITY**

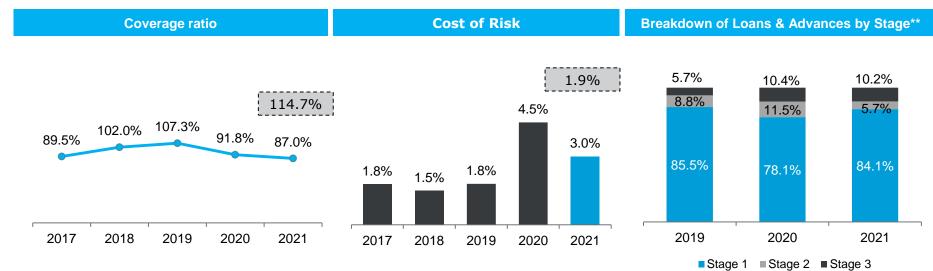


### **Key Highlights**

Given the current downturn, COVID-19 pandemic and few exceptional exposures, the pressure on asset quality is reflected in NBF's NPL ratio. NBF has further strengthened its credit underwriting standards and aligned its risk appetite to the current operating environment.

- Provisions coverage ratio has reduced from 91.8% at year end 2020 to 87.0% at 2021 in view of the ongoing changes to problem accounts and write-off of exposures. Provision coverage ratio net of collateral is 109.1% in 2021 compared to 115.6% in year end 2020.
- Aggregate Stage 2 and Stage 3 Loans and Advances (including Acceptances) improved to 15.9% as of 2021 compared to 21.9% as of year end 2020.
- The bank has taken the opportunity to build further provisions towards few exceptional group exposures in 2021.





<sup>\*\*</sup> Loans & Advances includes Acceptances

\*Excluding Few Exceptional Exposures

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# LIQUIDITY POSITION



### **Key Highlights**

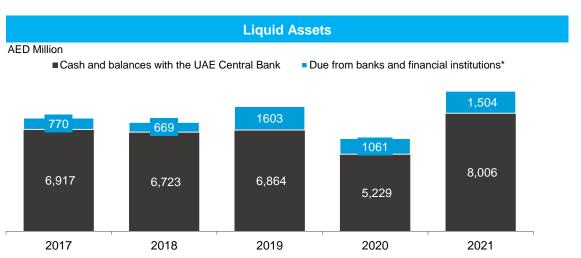
- NBF continues to maintain robust liquidity levels and maintains prudent and high quality of liquidity commensurate to its liquidity risk profile evident by its 76.5% Lending to Stable Resources ratio.
- Eligible Liquid Assets ratio stood at 26.2% as of 2021.
- NBF is fully compliant with guidelines set by the UAE Central of Bank and the Bank complies with Basel III regulations.
- NBF's NSFR stood at 114% and LCR stood at 337% as of 2021.

Less than 1

month

1 - 3

months



\*Placements and current accounts/term deposits

# 31 December 2021, AED Million 19,377 5,594 5,725 4,527 2,047

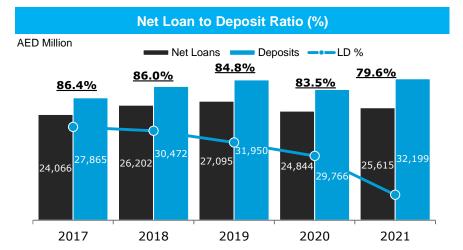
6 - 12

months

3 - 6

months

**Funding Maturity Profile** 



\*CASA Balances have been prudently classified in the Less than 1 month bucket that have remained behaviorally stable

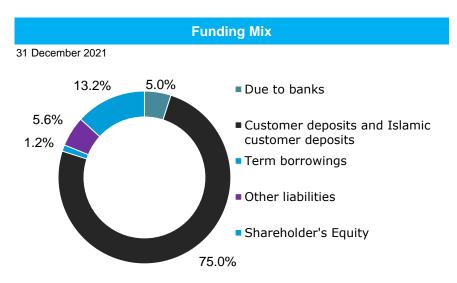
1 - 5 years

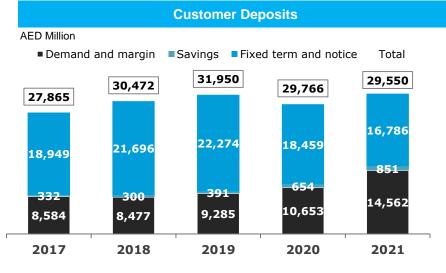
Over 5

years

# **FUNDING PROFILE**





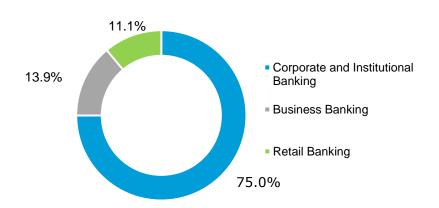


# Customer Deposits by Geographical Distribution 31 December 2021 3.1% 1.6% UAE GCC Europe Americas Others

90.7%



31 December 2021

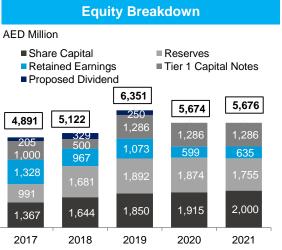


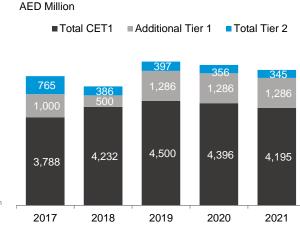
# STRONG CAPITALISATION



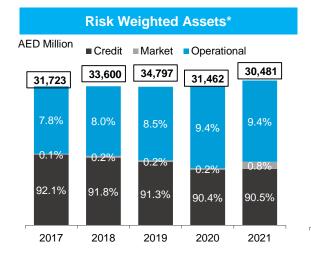
### **Key Highlights**

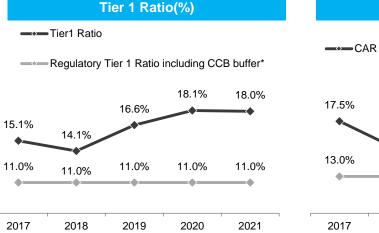
- NBF is well capitalized with a Capital Adequacy Ratio and Total Tier 1 Ratio of 19.1% and 18.0% respectively, as at 31 December 2021, well above the minimum regulatory requirements.
- NBF increased its paid-up capital to AED 2 billion by issuing bonus shares to comply with the UAE Central Bank's new minimum capital requirement.
- The Bank's risk weighted assets (RWA) have decreased to AED 30.5bn as at 31 December 2021 from AED 31.5bn as at 31 December 2020.
- NBF's capital structure strengthened on the back of successful issuance of Basel III compliant Additional Tier 1 ("AT1") capital of USD 350 million and early buy back of existing AT1 capital notes of AED 500 million in Q4 2019.

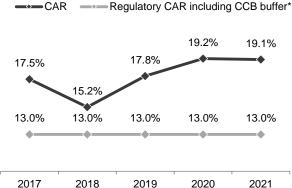




**Capital Base** 







Capital Adequacy (%)

<sup>\*</sup> CCB buffer: CBUAE Capital Conservation buffer

<sup>\*</sup> Regulatory capital ratios requirement in 2020 dropped on account of TESS relief given by CBUAE on capital buffers by 60%

# **NBF PERFORMANCE**



Key Metrics		2020	2021	2021*	Highlights	
Profit	Return on Average Equity	-7.9%	2.0%	8.8%	Whilst the unprecedented impact on the worl	
	NIM	2.3%	2.4%	2.5%	economy from COVID 19 continues, there are signs of growing stability on the back of	
	Cost to income	35.4%	33.7%	32.4%	significant vaccination programs, particularly in	
Assets	Asset growth	-6.9%	7.7%	7.0%	the UAE. Economic activities are expected to return to pre-COVID levels gradually.	
Assets	Loan growth	-8.3%	3.1%	0.7%	NPE has demonstrated its resiliones and ability	
	CET 1	14.0%	13.8%	16.1%	NBF has demonstrated its resilience and ability to navigate through volatility and uncertainty.	
Capital	Tier 1	18.1%	18.0%	20.6%	2021 results show the recovery trend after outbreak of Pandemic in Q1 2020.	
	CAR	19.2%	19.1%	21.7%	outbreak of Fandernic III Q F 2020.	
Liquidity	Loan to Deposit Ratio	83.5%	79.6%	77.7%	Our balance sheet remained robust, our liquidity is strong and our capital adequacy is at a recent	
	NPL	10.1%	9.8%	5.8%	high; enabling us to proactively deal with these	
Credit Quality	Provisions Coverage Ratio	91.8%	87.0%	114.7%	exceptional times.  Our prudent provisioning policy in 2020 helped us achieved a rapid recovery in 2021 and provided us solid platform for quality growth as the operating environment improves.	

02

# **BUSINESS OVERVIEW**



# **OVERVIEW OF BUSINESS SEGMENTS**



# NBF offers a full range of products through five main business divisions

## Corporate and Institutional **Banking**

- NBF's largest segment in terms of assets, liabilities and profit.
- Services include deposit facilities, credit/trade finance and ancillary services to large corporates, mid-tier corporates clients and Financial Institutions.
- Enhanced focus on capital efficient products, in particular treasury products.

### **Business Banking**

- In 2021, the business segmentation has been reviewed expanding the scope of business banking to serve clients with a turnover between AED 10 million to AED 400 million from previously upto 250 million.
- Services include working capital facilities, collateral-free business term loans, overdraft facilities, project financing and parameterized lending.

### Retail **Banking**

- Personal and mortgage loans, credit cards and advisory and depositing services.
- Retail SMEs upto AED 10 million turnover.

Treasury, Investments, ALM and Other

- Centralizes the Group's liquidity and supports the growth of the other business segments.
- Offers structuring & execution of bespoke cross asset market risk solutions for NBF clients.
- Offers market risk solutions for NBF's clients with exposure to commodities.

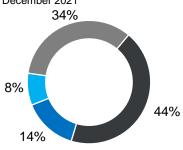
## Islamic **Banking**

- NBF Islamic, an Islamic Banking Window established in 2014 to offer Shari'a-compliant banking services.
- Shari'a compliant products offered to customers including Murabaha, Mudaraba and Wakala deposits as well as Shari'a-compliant financing and cash management products.
- Islamic Banking Treasury Products: NBF treasury has products such as profit rate swaps and Wa'ad (FX & Commodities) and capability to provide all treasury solutions in Shari'a compliant manner.

NBF continuously strives to capitalize on new opportunities to broaden the business and diversify its sources of income

### **Contribution to Assets**

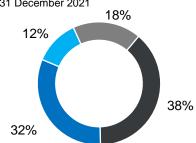




- Corporate and Institutional Banking
- Business Banking
- Retail Banking
- Treasury, Investments, ALM

### **Contribution to Income**

### 31 December 2021



- Corporate and Institutional Banking
- Business Banking
- Retail Banking
- Treasury, Investments, ALM

# **CORPORATE AND INSTITUTIONAL BANKING**

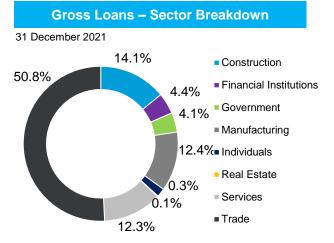


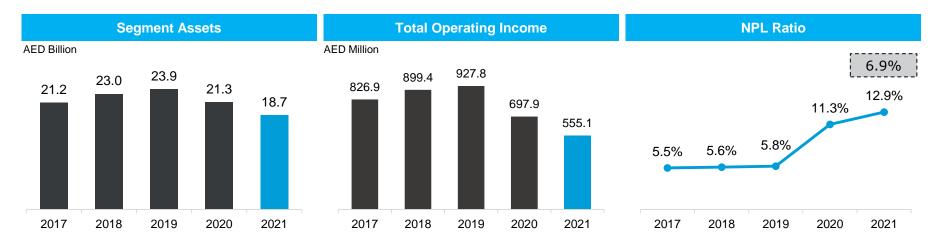
### **Overview**

- The Bank's CIB operations are split into three main sub-divisions:
  - 1. Corporate Banking
    - Large Corporates & Governments
    - Contracting
    - Precious Metals & Diamonds
    - Energy and Marine
  - . Financial Institutions
  - 3. Investment Banking

- The principal CIB products and services offered by the Bank include:
- 1. Transaction Banking
  - Cash Management
  - Payments
  - Collections
  - Liquidity Management
- 2. Trade Services
  - Exports
  - Imports
  - Receivable Services
  - Guarantees

- 3. Corporate Advisory & Lending
  - Working Capital
  - Syndication
  - Project Finance
  - Corporate Finance
  - Sales, Trading, Structuring
- 4. NBF Direct Online Banking Services
- 5. Treasury
  - Foreign Exchange, Cross Asset Derivatives





<sup>\*</sup>Reduction of assets in 2021 is on account of realignment of segments where Business Banking now serves customers up to 400m turnover compared to 250m previously. Accordingly, Corporate Banking serve customers exceeding turnover of 400m and the comparatives for 2020 have been aligned accordingly.



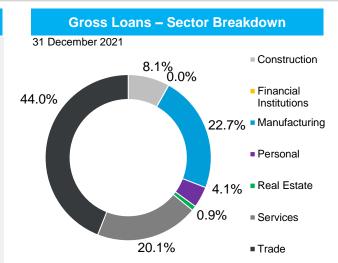
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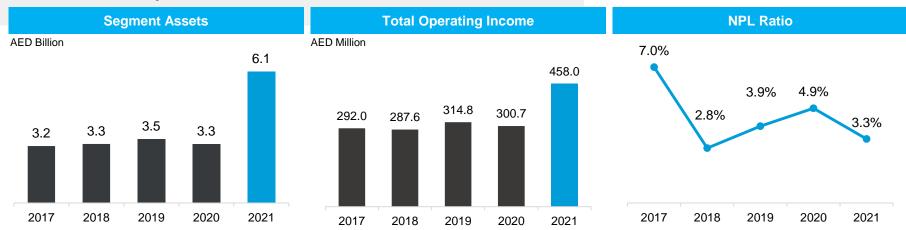
# **BUSINESS BANKING**



### Overview

- The Business Banking structure comprises of
  - Business Banking
  - SMEs
  - Services & Manufacturing
  - Trading and Diversified
  - Equipment Finance
  - NBF Elham
- Business Banking manages clients with a turnover between AED 10 million to AED 400 million.
- The SME segment within Business Banking manages clients with a turnover up to AED 10-50 million.
- Banking products and services designed to meet the specific needs of clients including:
  - Working capital facilities
  - Collateral-free business term loans
  - Overdraft facilities
  - Project financing
  - Parameterized lending





\*Increase in assets in 2021 is on account of realignment of segments where Business Banking now serves customers up to 400m turnover compared to 250m previously. Accordingly, Corporate Banking serve customers exceeding turnover of 400m and the comparatives for 2020 have been aligned.

# RETAIL BANKING

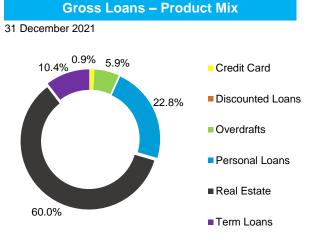


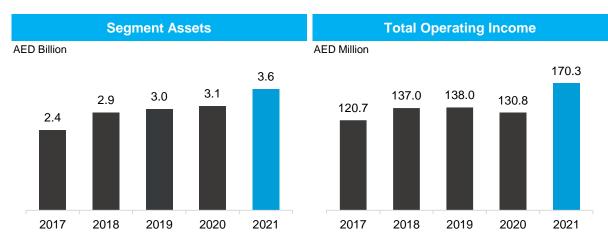
### **Overview**

- NBF's retail banking segment offers a wide range of products and services to individuals and high net worth clients.
- The Retail Banking clients are broken down into the following different tiers:
  - Priority Customers
  - Preferred Customers
  - Personal
  - Basic
  - Retail SME
- NBF continues its focus on growing its Retail Banking segment through an enhanced focus on sales, an expanded branch network and investments in digitalization.

- The principal retail client products and services offered by the Bank include:
  - Account Services
  - Deposits
  - Personal Loans
  - Auto Loans
  - Home Loans
  - Construction Loans
  - Credit & Debit Cards

- NBF Direct Online Banking Services
- Insurance Products
- Customized Product Bundles for business segments
- Investments







# TREASURY, ALM AND OTHER



### **Overview**

### Treasury and ALM

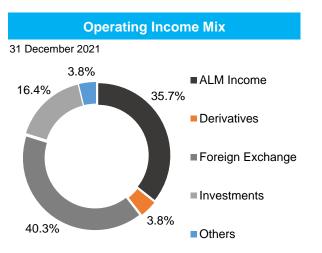
- Centralizes and manages the Group's liquidity via an advanced ALM system.
- Covers the Group's asset and liability management functions.
- Optimum utilization of resources and assets.
- Management of exchange and interest positions.
- Managing the Group's investment portfolio.

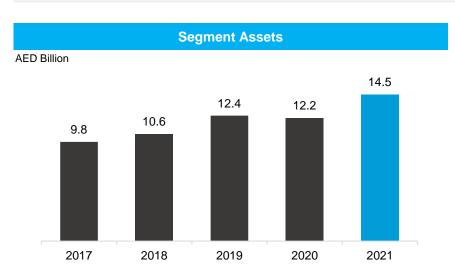
### Investment Management

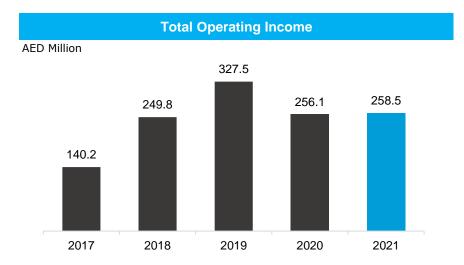
- Develops investment solutions and propositions for customers.
- Manages NBF's proprietary equity and fund based investments.

### Trading & Market Risk Solutions

- Provision of efficient & competitive FX Pricing Solutions for NBF Clients through diverse channels.
- Structuring & Execution of bespoke cross asset market risk solutions for NBF Clients.
- Automation & Digitalization of market services to optimize efficiency and revenue.
- Implementation of an advanced Treasury Front End System for market risk management.
- The principal products and services offered by this segment of the Bank include:
  - Foreign Exchange
  - Money Markets
  - Derivatives
  - Commodities
- Fixed Income
- Investments
- Islamic Banking Treasury Products







# **ISLAMIC BANKING**



### **Overview**

The principal Sharia'a-compliant retail products and services offered by the NBF Islamic include:

#### **Account Services**

- Standard Current, Saving & Corporate Accounts
- Murabaha, Mudaraba & Wakala Deposits
- Credit & Debit Cards

### Financing

- Personal Finance
- Home Finance
- Ijara Financing
- Murabaha Financing
- Istisna Forward Ijara
- Equipment Finance
- Real Estate FinanceAuto Finance

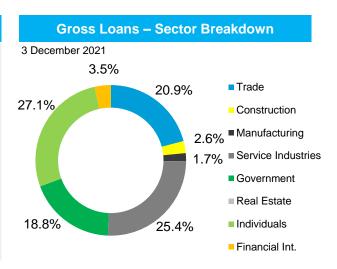
### Corporate Advisory, Syndications, Treasury

 Market Risk Solutions, Trading, Cross Asset Derivatives Structuring/Execution, profit rate swaps and Wa'ad (FX & Commodities)

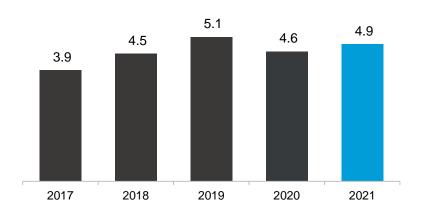
### **Transaction Banking**

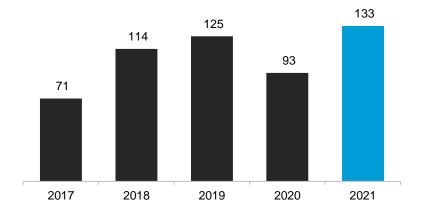
- Cash Management
- Trade Services
- Working Capital Management
- Guarantees

### **Islamic Gold Facilities**









# **THANK YOU**



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03
APPENDIX

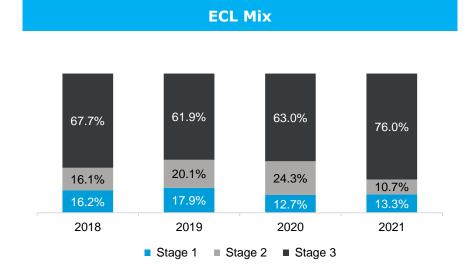


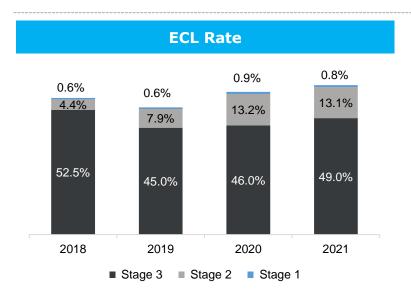
# IFRS 9 – EXPOSURE AND ECL MIX

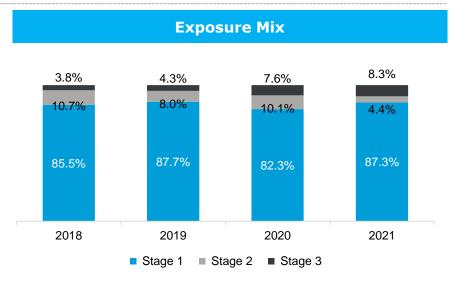


### Overview

- The principal factors contributing to the movement are :
- (i) Movement in total outstanding balances [funded + unfunded + limits impact]
- (ii) Change in risk ratings
- (iii) Term structure of contracts
- (iv) DPD changes and
- (v) Moody's change in the default rates during the quarter







Exposure includes Loans and Advances, Acceptances, Unfunded, Due From Banks and Investments